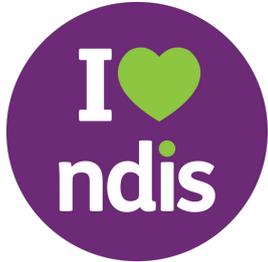


Holidaytime



IF UNDELIVERED PLEASE RETURN TO HOLIDAY EXPLORERS

ISSUE NO. 103 FEBRUARY 2019



Never smile at a crocodile!



Michael, Michael, Steven, Barry and Milan at Australia Zoo in Sunny Queensland?!?!

TOURIST & CARER INFO
please read
IMPORTANT NEWS on page 2

BOOKINGS CLOSE
WED 6th MARCH 2019

Holiday Explorers 1 Brand Street Beulah Park South Australia 5067

Phone 08 8331 2399 | Fax 08 8331 2644 | Web www.holidayexplorers.com.au | Email travel@holidayexplorers.com.au

VERY IMPORTANT NEWS!!

NATIONAL DISABILITY INSURANCE SCHEME

Registered NDIS provider - 4050011231

There is an important insert in this Holidaytime, please read our NDIS Update, it will help you when using our service.

It is great to see more people registering for the NDIS. Please contact our Client Coordinators if there is anything that we can do to assist, e.g. we can provide quotes to take to your NDIS planning meetings and advice to encourage the best plan budget outcome possible.

Please ensure you tell us once you're registered with NDIS so we can update our records and support your goals.

TOURIST & CARER SATISFACTION SURVEY

Thank you to everyone (216 people) who provided information on the Tourist and Carer Satisfaction Survey. We achieved a pleasing 89% satisfaction rating and are aiming for higher this year. We are working to address the feedback provided in the survey. We are always keen to hear your feedback, so please contact us if you have anything you want to share with us.

DAY TRIPS & HOME PICK-UPS

As per feedback from the Satisfaction Survey, some clients were keen for more home pick-ups. When the itinerary and pick-up address facilitate a home pick-up we can, but we can't guarantee this. For people living outside of the metropolitan area a central location may be required. Please call us if you have a better central location.

NEW MEMBER ENQUIRIES

New members and ex-members are welcome to join Holiday Explorers. Please contact our Client Coordinators on 8331 2399 to arrange this.

VOLUNTEER INFORMATION EVENING

We are holding information evenings for people interested in becoming a Holiday Explorers Volunteer. If you know someone who is keen please direct them to our Volunteer Coordinator on 8331 2399 or email

volunteering@holidayexplorers.com.au

Our next evening is on 20th February 2019 from 7.30-8.30pm or contact us to register interest in future sessions.

RESPONSIBILITY: Holiday Explorers (HX) insurance policy provides limited cover for liability that arises from the actions of tour participants while on holiday. A copy of our policy is available at our office. HX acts only as a broker for accommodation or transportation providers where such service providers are involved in the holiday. All documents issued in such cases are subject to any and all terms and conditions under which these services are provided. HX take no responsibility for persons while under the auspices of the principal provider of travel rights. HX is a non-profit organisation which does not carry on the business of a Travel Agent and is not a member of any travel industry compensation fund.

HX recommends Tourists have appropriate health insurance, ambulance cover and travel insurance.

HOW TO BOOK A TOUR

- Please complete the enclosed Booking Form and MAIL it to us. Alternatively, you may email or fax your holiday preferences to us.
- **Bookings for holidays in this issue are due by 4pm Wednesday 6th March**
- We allocate holidays according to people's requests, preferences and to establish compatible tour groups. (*Please ensure you put your 1st preference 1st*)
- **All bookings are tentative until you receive written confirmation** by way of an itinerary for your holiday. You must **pay the Fees and do a Service Booking (if required) by the due date**, specified in your itinerary to secure your place on your holiday. Other payments and due dates will be specified on the itinerary. Refer to page 7 and your Service Agreement for more details.
- We will let you know in writing whether or not your holiday is going ahead **if** you return the booking form to us **before** the above closing date. (*Refer to info and dates on page 5 and the Booking Form*)
- You may continue to enquire about holidays after the booking period has closed as there may be vacancies and cancellations. Such requests are placed on our 'standby list'. Please also check www.bcause.com.au for our other holiday options.
- **Some longer holidays have a compulsory Pre-tour meeting**, except for Tourists living in country areas who may have a phone briefing instead. Pre-tours are indicated with a "P" in the corner of the holiday box.
- If you have any questions about making a booking please phone Holiday Explorers on 8331 2399.

BOOKINGS CLOSE: Wed 6th March 2019



NEXT ISSUE NO. 104

Our next issue of *Holidaytime* will be sent to you in **June 2019**

Tourists must be financial members to receive their copy of Holidaytime and to make a booking.

Please direct any Membership enquiries to our **Client Coordinators Ph: 8331 2399.**

Membership criteria available on our website:

www.holidayexplorers.com.au

YOUR CONDITIONS OF MEMBERSHIP

Tourists & their families need to be aware of our Conditions of Membership and Holiday Explorers Terms and Conditions. We have highlighted some of these on page 7 and a complete copy is provided with your membership information.

ONE DAY TOURS

ROYAL ADELAIDE AUTUMN HORSE SHOW

The Horse Show at the Adelaide Showgrounds will be our chance to see show jumping, hurdles, harness races and lots more.

DT19-36 **Sunday, March 31 Total = \$242**

NDIS Payment = \$232
NDIS Client Gap = \$10

or
HX direct funded = \$182
Non NDIS Client Gap = \$60



ADELAIDE COUNTRY MUSIC CLUB

Clap your hands, tap your feet, try line dancing and enjoy great Country Music and lunch with the club members.

DT19-44 **Sun, June 2** or DT19-51 **Sun, July 7 Total = \$237**

NDIS Payment = \$232
NDIS Client Gap = \$5

or
HX direct funded = \$182
Non NDIS Client Gap = \$55



ROCK 'N' ROLL RENDEZVOUS

Rock 'n' Roll at Birdwood Motor Museum with dancing, demos, live music and cool cars from the 50's and 60's.

DT19-37 **Sunday, April 14 Total = \$247**

NDIS Payment = \$232
NDIS Client Gap = \$15

or
HX direct funded = \$182
Non NDIS Client Gap = \$65



MONARTO ZOO AND GIRAFFE FEEDING

Go on the Monarto Zoo guided bus tour, and get a chance to see the giraffes up close and feed them!

DT19-45 **Saturday, June 8 Total = \$302**

NDIS Payment = \$232
NDIS Client Gap = \$70

or
HX direct funded = \$182
Non NDIS Client Gap = \$120



THUNDERBIRDS NETBALL

See the Adelaide Thunderbirds take on the West Coast Fever at Priceline Stadium. We'll have lunch before the game.

DT19-38 **Sunday, April 28 Total = \$252**

NDIS Payment = \$232
NDIS Client Gap = \$20

or
HX direct funded = \$182
Non NDIS Client Gap = \$70



THEATRE: PIRATES OF PENZANCE

This Gilbert and Sullivan classic tale with buccaneers, policemen and not your standard pirates at the Arts Theatre.

DT19-46 **Saturday, June 15 Total = \$257**

NDIS Payment = \$232
NDIS Client Gap = \$25

or
HX direct funded = \$182
Non NDIS Client Gap = \$75



BRITISH CLASSICS CAR TOUR AT VICTOR HARBOR

The British Classics Tour will show a fantastic display from the oldest to the newest British cars, including sports cars and sedans.

DT19-39 **Sunday, May 5 Total = \$252**

NDIS Payment = \$232
NDIS Client Gap = \$20

or
HX direct funded = \$182
Non NDIS Client Gap = \$70



ADELAIDE ZOO AND POPEYE

A great day out visiting the zoo and going for a cruise on the iconic Popeye along the River Torrens.

DT19-47 **Sunday, June 16 Total = \$257**

NDIS Payment = \$232
NDIS Client Gap = \$25

or
HX direct funded = \$182
Non NDIS Client Gap = \$75



PORT ADELAIDE HISTORY DAY

Be part of History Month and visit the National Railway Museum, the SA Aviation Museum and the SA Maritime Museum.

DT19-40 **Saturday, May 11 Total = \$252**

NDIS Payment = \$232
NDIS Client Gap = \$20

or
HX direct funded = \$182
Non NDIS Client Gap = \$70



HAIGH'S CHOCOLATES FACTORY AND POPEYE CRUISE

Learn how Haigh's Chocolates are made and take a factory tour. Go for a cruise along the River Torrens on Popeye.

SE19-10 **Wednesday, June 19 Total = \$220**

NDIS Payment = \$200
NDIS Client Gap = \$20

or
HX direct funded = \$150
Non NDIS Client Gap = \$70



JOHNNY CASH AT BAROSSA

We'll see Monty Cotton perform 'A Boy Named Cash' a tribute show to Johnny Cash at the Barossa Arts and Convention Centre.

SE19-08 **Tuesday, May 14 Total = \$230** (for over 60 year olds)

NDIS Payment = \$200
NDIS Client Gap = \$30

or
HX direct funded = \$150
Non NDIS Client Gap = \$80



COOPERS BREWERY TOUR

Tour South Australia's iconic Coopers Brewery, and see where the beer is made. We'll taste some of the famous beers as well.

DT19-48 **Friday, June 21 Total = \$230**

NDIS Payment = \$200
NDIS Client Gap = \$30

or
HX direct funded = \$150
Non NDIS Client Gap = \$80



THEATRE: MISS SAIGON

Miss Saigon is a powerful and poignant tale of love in a war-torn country by the Metropolitan Musical Theatre at the Arts Theatre.

DT19-41 **Saturday, May 18 Total = \$257**

NDIS Payment = \$232
NDIS Client Gap = \$25

or
HX direct funded = \$182
Non NDIS Client Gap = \$75



STEAM RANGER "BUGLE RANGER"

Take a ride on the old 'Bugle Ranger' train from Mt Barker. Visit the train museum and enjoy lunch in the hills.

DT19-49 **Sunday, June 23 Total = \$247**

NDIS Payment = \$232
NDIS Client Gap = \$15

or
HX direct funded = \$182
Non NDIS Client Gap = \$65



TREECLIMB AERIAL ADVENTURE PARK

TreeClimb Aerial Adventure Park has 47 tree top obstacles. It is a safe new activity in the Adelaide City Park Lands. This is an exciting opportunity for personal development.

DT19-42 **Friday, May 24 Total = \$235**

NDIS Payment = \$200
NDIS Client Gap = \$35

or
HX direct funded = \$150
Non NDIS Client Gap = \$85



THEATRE: BOOK OF MORMON

This comedy musical makes light of Mormon beliefs and practices, but ultimately endorses the positive power of love and service.

Contains Explicit Language

DT19-50 **Saturday, July 6 Total = \$322**

NDIS Payment = \$232
NDIS Client Gap = \$90

or
HX direct funded = \$182
Non NDIS Client Gap = \$140



THEATRE: ALADDIN

Watch the musical "Aladdin" based on the Disney classic. We'll see Jasmine, Aladdin and Genie as they ride on a magic carpet.

DT19-43 **Sun, May 26** or SE19-09 **Wed, May 29 Total = \$322**

NDIS Payment = \$232
NDIS Client Gap = \$90

or
HX direct funded = \$182
Non NDIS Client Gap = \$140



THEATRE: STRICTLY BALLROOM

We will go to see 'Strictly Ballroom'. With classic songs we'll all remember, the cha cha cha and fabulous outfits.

DT19-52 **Saturday, July 13 Total = \$257**

NDIS Payment = \$232
NDIS Client Gap = \$25

or
HX direct funded = \$182
Non NDIS Client Gap = \$75



WEEKEND HOLIDAYS - PART 1

ABBA AT THEBARTON

A tribute to ABBA at Thebarton Theatre. We will hear all of ABBA's classic songs including *Dancing Queen*, *Take a Chance on Me* and *Money, Money, Money*. It will get us all dancing in the aisles.

WN19-11 **Fri - Sat, March 29 - 30 Total = \$934**

NDIS Payment = \$864
NDIS Client Gap = \$70

or
HX direct funded = \$714
Non NDIS Client Gap = \$220



ROCK 'N' ROLL RENDEZVOUS

Rock 'n' Roll at Birdwood Motor Museum with dancing, demos, live music and cool cars from the 50's and 60's. A colourful carnival atmosphere with Elvis and more!

WA19-51 **Sat - Sun, April 13 - 14 Total = \$963**

NDIS Payment = \$928
NDIS Client Gap = \$35

or
HX direct funded = \$778
Non NDIS Client Gap = \$185



MURRAYLANDS FAIR

Spend a day at the 'Murraylands Fair' with a variety of handmade, homemade and unique items. We'll choose other local attractions to visit over the weekend too.

WA19-47 **Sat - Sun, March 30 - 31 Total = \$968**

NDIS Payment = \$928
NDIS Client Gap = \$40

or
HX direct funded = \$778
Non NDIS Client Gap = \$190



AFL FOOTBALL: GO POWER!

Time to show your true footy colours and watch the Power take on Richmond at the Adelaide Oval. We may see a SANFL game and have lunch or dinner at the Port Club with our footy mates.

WA19-52 **Sat - Sun, April 13 - 14 Total = \$963**

NDIS Payment = \$928
NDIS Client Gap = \$35

or
HX direct funded = \$778
Non NDIS Client Gap = \$185



MOUNT ALMA HILL CLIMB

The Mount Alma Mile Hill Climb brings all makes and types of cars show their ability to climb Mount Alma as quickly as possible. We'll choose other local Victor Harbor attractions over the weekend too.

WA19-48 **Sat - Sun, March 30 - 31 Total = \$968**

NDIS Payment = \$928
NDIS Client Gap = \$40

or
HX direct funded = \$778
Non NDIS Client Gap = \$190



SA WOODEN BOAT FESTIVAL

We will tour Goolwa, Victor Harbor and see all the Wooden Boat Festival activities. We will also go on a boat cruise and relax by the seaside.

WA19-53 **Sat - Sun, April 27 - 28 Total = \$968**

NDIS Payment = \$928
NDIS Client Gap = \$40

or
HX direct funded = \$778
Non NDIS Client Gap = \$190



ANIMAL EXPO AND WILDLIFE PARK

If you love animals, you'll love this weekend. Learn all about pets, maybe meet Dr Harry and other experts at the expo. We'll also visit Gorge Wildlife Park and see the Koalas.

WA19-49 **Sat - Sun, April 6 - 7 Total = \$948**

NDIS Payment = \$928
NDIS Client Gap = \$20

or
HX direct funded = \$778
Non NDIS Client Gap = \$170



MEDIEVAL FAIR

Go back in time and experience life in a medieval village. Castles, costumes, Kings, Queens, jousting, knights and villains. Enjoy other fun activities in the Adelaide Hills over the weekend too.

WA19-54 **Sat - Sun, May 4 - 5 Total = \$953**

NDIS Payment = \$928
NDIS Client Gap = \$25

or
HX direct funded = \$778
Non NDIS Client Gap = \$175



MCLAREN VALE VINTAGE AND CLASSIC

Hundreds of classic cars and motorcycles for us to see in the McLaren Vintage and Classic; we'll tour local attractions including the Robern Menz Factory to see where Fruchocs are made.

WA19-50 **Sat - Sun, April 6 - 7 Total = \$958**

NDIS Payment = \$928
NDIS Client Gap = \$30

or
HX direct funded = \$778
Non NDIS Client Gap = \$180



ROCK 'N' ROLL BIRTHDAY DANCE

Dress up and dance the night away with the Adelaide Rock 'n' Roll Club. We'll have a dance lesson on Saturday morning to learn new dance moves to practice that night.

WA19-55 **Sat - Sun, May 11 - 12 Total = \$958**

NDIS Payment = \$928
NDIS Client Gap = \$30

or
HX direct funded = \$778
Non NDIS Client Gap = \$180



HARLEM GLOBETROTTERS

Basketball and sport fans - the Harlem Globetrotters bring their world famous ball-handling wizardry, basketball artistry, and one-of-a-kind entertainment - this is basketball like you've never seen it before! We'll maybe play other sports over the trip too.

WN19-12 **Mon - Tues, April 8 - 9 Total = \$830**

NDIS Payment = \$800
NDIS Client Gap = \$30

or
HX direct funded = \$650
Non NDIS Client Gap = \$180



A TRIBUTE TO GEORGE MICHAEL

With a full band, singers and dancers we will see Andrew Browning perform an amazing tribute to George Michael. We will hear all our favourites like *Careless Whisper*, *Freedom*, and *Faith*. This show at Thebarton will have us all singing along.

WN19-14 **Thur - Fri, May 16 - 17 Total = \$850**

NDIS Payment = \$800
NDIS Client Gap = \$50

or
HX direct funded = \$650
Non NDIS Client Gap = \$200



DANCE THEATRE: TAP PACK

This modern take on Tap Dance features music from Frank Sinatra to Beyoncé. This show at the Dunstan Playhouse will be an impressive display of the dancer's skills. We will tour other Adelaide attractions over the weekend too.

WN19-13 **Fri - Sat, April 12 - 13 Total = \$934**

NDIS Payment = \$864
NDIS Client Gap = \$70

or
HX direct funded = \$714
Non NDIS Client Gap = \$220



AFL CROWS AND THUNDERBIRDS NETBALL

One for the sports fans. Watch the Crows play West Coast on Saturday at Adelaide Oval. Then see the Thunderbirds play the Queensland Firebirds at Priceline Stadium on Sunday.

WA19-56 **Sat - Sun, May 25 - 26 Total = \$968**

NDIS Payment = \$928
NDIS Client Gap = \$40

or
HX direct funded = \$778
Non NDIS Client Gap = \$190



SERVICE FEE - will remain unchanged for Tourists currently paying this until they transition to the NDIS or My Aged Care

- For 1-Day Tours (coded DT and SE) the Service Fee is \$120
- For weekend and 2-day holidays (coded WA and WN) the Service Fee is \$220
- For 3-day holidays (coded LWA) the Service Fee is \$300
- For 4-day holidays it's \$360, 5 days or longer holidays it's \$400 (coded HX or CT)

WEEKEND HOLIDAYS - PART 2

THEATRE: ALADDIN

The incredible musical 'Aladdin' is based on the Disney classic. We will see Jasmine, Aladdin and Genie as they take adventures on a magic carpet and see a *Whole New World*.

WA19-57 **Sat - Sun, May 25 - 26 Total = \$988**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$60		Non NDIS Client Gap = \$210



HILLS TRAIN AND FARM BARN

Take a nostalgic ride on the '*HIGHLANDER*' train from Mt Barker to Strathalbyn. We'll also visit the Farm Barn animal show and tour the Adelaide Hills.

WA19-63 **Sat - Sun, June 29 - 30 Total = \$958**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$30		Non NDIS Client Gap = \$180



MICHAEL JACKSON AT THEBARTON

Celebrate the music of Michael Jackson at Thebarton Theatre. TJ Cappola is paying tribute to this icon, with a live band, dancers and amazing costumes. This will be a show to remember.

WA19-58 **Sat - Sun, June 1 - 2 Total = \$978**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$50		Non NDIS Client Gap = \$200



THEATRE: BOOK OF MORMON

This comedy musical makes light of Mormon beliefs and practices, but ultimately endorses the positive power of love and service. *Contains Explicit Language*

WA19-64 **Sat - Sun, July 6 - 7 Total = \$988**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$60		Non NDIS Client Gap = \$210



AFL: GO CROWS!

It's that time of year again. Time to show your true footy colours and watch the Crows win when they play GWS Giants at Adelaide Oval. We may see a local SANFL game or have a game of our own in the park too.

WA19-59 **Sat - Sun, June 8 - 9 Total = \$963**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$35		Non NDIS Client Gap = \$185



ELVIS AT THEBARTON

This amazing tribute concert "*Elvis - If I can Dream*" by Mark Anthony at Thebarton Theatre celebrates the musical journey of Elvis Presley. We'll tour Adelaide tourist attractions as well.

WA19-65 **Sat - Sun, July 6 - 7 Total = \$978**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$50		Non NDIS Client Gap = \$200



AFL POWER AND THUNDERBIRDS NETBALL

One for the sports fans. Watch the Power play Geelong on Saturday at Adelaide Oval. Then see the Thunderbirds play the NSW Swifts at Priceline Stadium on Sunday.

WA19-60 **Sat - Sun, June 22 - 23 Total = \$968**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$40		Non NDIS Client Gap = \$190



MURRAY BRIDGE AND MONARTO

See Monarto Zoo's wild animals up close on a guided bus tour and go for a walk along the nature trail. We'll tour the historic town of Mannum and maybe go for a cruise on the Murray River.

WA19-66 **Sat - Sun, July 13 - 14 Total = \$963**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$35		Non NDIS Client Gap = \$185



BE A CHEF

It is our turn to have a go at being 'Master Chefs', and cook a banquet for the group to enjoy. We'll visit the local market to buy fresh produce and have a food tasting as well.

WA19-61 **Sat - Sun, June 22 - 23 Total = \$953**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$25		Non NDIS Client Gap = \$175



COSTENTINO "ANYTHING IS POSSIBLE"

Magician Cosentino brings his show *Anything is Possible* to the Adelaide Entertainment Centre. There will be death-defying escapes, mind-boggling illusions, street magic and more.

WN19-17 **Tues - Wed, July 16 - 17 Total = \$850**

NDIS Payment = \$800	or	HX direct funded = \$650
NDIS Client Gap = \$50		Non NDIS Client Gap = \$200



NRL ROOSTERS V STORM

Rugby League is coming to Adelaide Oval! We will watch the Sydney Roosters play the Melbourne Storm at this great venue. We'll enjoy other sports activities over the weekend too.

WN19-16 **Fri - Sat, June 28 - 29 Total = \$904**

NDIS Payment = \$864	or	HX direct funded = \$714
NDIS Client Gap = \$40		Non NDIS Client Gap = \$190



HOLIDAY ITINERARY TIMING FOR #103

If a holiday is NOT offered to you, a letter with this advice will be sent by the **5th April 2019**.

If a holiday IS offered to you, an itinerary for that holiday will be sent as per the dates below. Please pay by the due date to confirm your acceptance or call us asap if you don't wish to go so we can offer the holiday to someone else.

- **March** itineraries to be sent by **13th March 2019**
- **April** itineraries to be sent by **5th April 2019**
- **May** itineraries to be sent by **12th April 2019**
- **June** itineraries to be sent by **3rd May 2019**
- **July** itineraries to be sent by **28th May 2019**

JETTY FISHING

We try our hand at fishing from a jetty. We'll try to find the best fishing spots along the Adelaide coastline. We will stay by the beach and go sightseeing.

WA19-62 **Sat - Sun, June 29 - 30 Total = \$958**

NDIS Payment = \$928	or	HX direct funded = \$778
NDIS Client Gap = \$30		Non NDIS Client Gap = \$180



LONGER HOLIDAYS FROM 3 TO 10 DAYS

SOME LONGER TRIPS HAVE A **PRE-TOUR** MEETING, AS INDICATED BY A **P** IN THE CORNER OF THE HOLIDAY BOX. TOURISTS AND AT LEAST ONE CARER **MUST** ATTEND THIS MEETING, (*EXCEPT FOR COUNTRY RESIDENTS*). PLEASE CONSIDER THIS WHEN SELECTING TRIPS. (Details are included in the itineraries)

LAURA FOLK FAIR - 3 DAYS

Explore Laura (home of Golden North Ice cream) in the scenic Flinders Ranges. We'll enjoy country hospitality and a fantastic community fair with music, dancing and their famous ice cream Eating Competition. Other places to visit may include the Old Gladstone Gaol, Wirrabarra Forest and Melrose.

LWA19-09 **Fri - Sun, April 5 - 7 Total = \$1,655**



NDIS Payment = \$1,560
NDIS Client Gap = \$95

or

HX direct funded = \$1,310
Non NDIS Client Gap = \$345

TREE CLIMB AND CAMPING - 3 DAYS

Camp at Adelaide Shores Resort and sleep in large Safari tents (BYO sleeping bag), plan meals and cook in the camp kitchen. Test your skills and develop your confidence at the new TreeClimb Aerial Adventure Park. There are 47 tree top obstacles to challenge yourself and try new things!

LWA19-11 **Fri - Sun, May 10 - 12 Total = \$1,650**



NDIS Payment = \$1,560
NDIS Client Gap = \$90

or

HX direct funded = \$1,310
Non NDIS Client Gap = \$340

EASTER: PORT AUGUSTA - 4 DAYS

We tour Pt Augusta, the Flinders Ranges, Aridlands and the outback and join in with local Easter events. We'll take a ride on the Pichi Richi Railway and explore the local area.

HX19-12 **Fri - Mon, April 19 - 22 Total = \$1,992**



NDIS Payment = \$1,792
NDIS Client Gap = \$200

or

HX direct funded = \$1,442
Non NDIS Client Gap = \$550



CORNISH FESTIVAL - 3 DAYS

Join the world's largest Cornish Festival, "Kernewek Lowender", on the Copper Coast - Kadina, Moonta and Wallaroo. Lots of traditional food (Cornish Pasties), costumes, art and crafts, music, maypole dancing, entertainment and more.

LWA19-12 **Fri - Sun, May 17 - 19 Total = \$1,695**



NDIS Payment = \$1,560
NDIS Client Gap = \$135

or

HX direct funded = \$1,310
Non NDIS Client Gap = \$385

EASTER: PROUD MARY - 3 DAYS

This is a great way to celebrate Easter. The Proud Mary is an old Paddle Cruiser with great viewing decks and fine dining for cruising along the River Murray between Murray Bridge and Mannum. There are activities on the riverbank along the way.

CT19-04 **Fri - Sun, April 19 - 21 Total = \$1,820**



NDIS Payment = \$1,560
NDIS Client Gap = \$260

or

HX direct funded = \$1,310
Non NDIS Client Gap = \$510

STEAMRANGER SOUTHERN ENCOUNTER - 3 DAYS

A fun historic train trip, the Southern Encounter goes from Mount Barker to Victor Harbor for a lunch stop and then back again. We'll have the rest of the holiday to choose from your favourite tourist attractions in the hills.

LWA19-13 **Sat - Mon, June 1 - 3 Total = \$1,685**



NDIS Payment = \$1,560
NDIS Client Gap = \$125

or

HX direct funded = \$1,310
Non NDIS Client Gap = \$375



MELBOURNE AFL FOOTY AND SIGHTS - 5 DAYS

We'll fly to Melbourne to see the Crows play St Kilda and win at Marvel Stadium! The group can choose which Melbourne sights they'd like to see including the AFL Hall of Fame, sports museum and other attractions.

HX19-13 **Fri - Mon, April 26 - 30 Total = \$2,782**



NDIS Payment = \$2,392
NDIS Client Gap = \$390

or

HX direct funded = \$1,942
Non NDIS Client Gap = \$840



PROUD MARY - 3 DAYS

The Proud Mary is an old Paddle Cruiser with great viewing decks, twin share cabins and fine dining for cruising along the River Murray between Murray Bridge and Mannum. There are activities on the riverbank along the way.

CT19-05 **Fri - Sun, June 7 - 9 Total = \$1,820**



NDIS Payment = \$1,560
NDIS Client Gap = \$260

or

HX direct funded = \$1,310
Non NDIS Client Gap = \$560

MELBOURNE SIGHTSEEING AND SHOPPING - 5 DAYS

We'll travel to Melbourne by plane and stay in the city. We choose from visiting places like Queen Vic' Markets, the Zoo, Aquarium, Luna Park, Art Gallery or other popular attractions.

HX19-14 **Fri - Mon, April 26 - 30 Total = \$2,782**



NDIS Payment = \$2,392
NDIS Client Gap = \$390

or

HX direct funded = \$1,942
Non NDIS Client Gap = \$840



CANBERRA - 6 DAYS

We fly to Canberra to visit Australia's capital city. There are lots of places to choose from to visit including the Australian War Memorial, Parliament House, Canberra Space Centre, Science and Technology Centre and the Aust. Sports Institute.

HX19-15 **Tues - Sun, June 11 - 16 Total = \$3,402**



NDIS Payment = \$2,952
NDIS Client Gap = \$450

or

HX direct funded = \$2,402
Non NDIS Client Gap = \$1,000

RIVERLAND ROCK 'N' ROLL FESTIVAL - 3 DAYS

A festival of great Rock 'n' Roll bands and dancing in Waikerie and Barmera. Dance demos and cars from the 50's and 60's on display. We'll also tour other River Murray tourist attractions.

LWA19-10 **Fri - Sun, May 3 - 5 Total = \$1,640**



NDIS Payment = \$1,560
NDIS Client Gap = \$80

or

HX direct funded = \$1,310
Non NDIS Client Gap = \$330

BROOME - 8 DAYS

A tropical holiday paradise in Western Australia. We fly to Perth then on to Broome, stay near the famous Cable Beach and enjoy the casual outdoor lifestyle. A camel ride on the beach, a hovercraft ride through the mangrove flats and a cruise aboard a pearl ship will all be highlights of this trip. **dates are subject to change*

HX19-16 **Tues - Tues, June 18 - 25 Total = \$5,242**



NDIS Payment = \$3,492
NDIS Client Gap = \$1,750

or

HX direct funded = \$2,742
Non NDIS Client Gap = \$2,500

HOLIDAYS FOR TOURISTS REQUIRING HIGHER INTENSITY SUPPORT

Holidays for Tourists requiring paid & / or a higher level of support beyond what our VOLUNTEERS are qualified to provide please note the following:

- ◆ Paid / Higher Support usually requires either 1 or 2 trained staff (min Cert 3 qualification) to provide support. This may include medication administration, monitoring a medical condition & providing a response, manual handling, mobility support, maintaining personal hygiene and behaviour management.
- ◆ The Tourist / Carer is required to cover the costs to provide high intensity support.
- ◆ NDIS Clients may have money allocated for higher intensity support to cover these costs. Please contact our Client Coordinators for assistance to plan for this.
- ◆ We work with agencies who provide funding and we are able to make a referral and assist you to apply for financial assistance. If you are over 65 years of age a My Aged Care Assessment may be required.
- ◆ We will advise you if we have observed a change in support needs or we think paid support may be required. If you are aware of any changes to support needs, please let us know on the Booking Form or contact our Client Coordinators asap.
- ◆ If you require a fully wheelchair accessible or high level of mobility support option please choose from the holidays marked with the '♿' symbol.

WHEELCHAIR / WALKING FRAME ACCESS?

Holidays that are deemed Accessible have been marked by a black triangle as indicated above. Trips marked with a white triangle are Partially Wheelchair Accessible. If there is a holiday that you would like to go on, but it is not marked as accessible, please call to see if we can modify the itinerary and organise suitable transport and accommodation.

What do I do if I have a complaint or concern about Holiday Explorers services or personnel?

If you are not happy or have concerns about the services you have received from Holiday Explorers, it is important that you tell us. It is only when we know that something is wrong that we can take action to correct it. You may direct your concern/s to our Executive Officer, Lisa Albinus. If you would like to make a formal complaint please provide this in writing, addressed to 'Chairperson, John Miller', and send to Holiday Explorers.

A copy of our Concerns & Complaints Policy may be requested at any time. Whatever your grievance, please be assured that we are available to talk to you.

Disability Advocacy & Complaints Service of SA (Ph 7122 6030) or the Health & Community Services Complaints Commissioner (Ph 8226 8666 or 1800 232 007) can provide assistance if you need help to raise your concerns.

Concerns about NDIS Services can be made to the NDIS Quality and Safeguards Commission (Ph 1800 035 544)

Concern regarding aged care services can be made to the Aged Care Quality and Safety Commission (Ph 1800 951 822)

National Disability Abuse & Neglect Hotline (Ph 1800 880 052) and Child Abuse Report Line (Ph 13 14 78)

Who are Holiday Explorers?

Holiday Explorers Inc. (HX), a non-profit association established in 1988, provides holidays for South Australians with intellectual disability over 16 years of age. We offer capacity and skill building opportunities and life changing experiences.

How much do the holidays cost?

There is an NDIS and Non-NDIS price due to the different ways our clients are funded to use services like ours.

Total Fee: The total cost of providing the holiday.

NDIS Payment: Part of the cost eligible to be claimed from the Tourist's NDIS Plan Budget.

NDIS Client Gap: The balance payable by the Tourist which is not eligible or claimable under NDIS.

HX Direct Funded: For Non-NDIS clients and is covered by the Government funding HX receives until clients transition to the NDIS, or are over 65 years and eligible for My Aged Care.

Non NDIS Client Gap: The balance payable by the Tourist which is not eligible under HX funding received directly from the Government.

Service Fee: For Tourists without unpaid carers until they transition to NDIS or My Aged Care, and may also apply for Tourists not eligible for any other sources of funding support.

The above fees don't cover personal purchases.

Who would I be going with on my holiday?

You'll be going with at least one other Tourist and two or more volunteer Support Staff but most often in a group made up of five Tourists and two volunteer Support Staff. Where practical, you will be participating with people in the same age group with similar interests, wanting to achieve similar goals. Support Staff are volunteers trained and registered with HX to be tour guides and provide assistance for the Tourists as required. Paid Support Staff are engaged to provide higher intensity support.

How do Support Staff find out what assistance I might need on a holiday?

The Support Staff are advised about the assistance you may need by the HX Client Coordinators. Your nominated Key Contact is required to contact us before each holiday to update this information. The Support Staff are trained to treat information about you in the strictest confidence, they sign a confidentiality agreement, and at the end of the holiday, return all information about you to the HX office where it is securely retained. NB: HX Privacy Officer is the Executive Officer.

TERMS & CONDITIONS REMINDERS

PAYMENT

Please refer to your Conditions of Membership and Service Agreement for payment and timings. The balance of fees are payable by the date on the itinerary. All fees for Non-NDIS Clients and Self Managed NDIS Clients will be due before the holiday. NDIS Managed Clients or Clients with a Plan Manager pay their NDIS Payment after the holiday.

CHANGES IN PRICES AND ITINERARIES

HX reserves the right to alter prices or itineraries without notice, however will endeavor to provide at least 7 days notice.

HX further reserves the right to cancel or withdraw any holiday, or to decline to accept any person on any holiday. In the event of HX cancelling a holiday on which Tourists are booked, at least 7 days notice will be provided unless cancellation is due to an extreme high risk event and a full refund will be provided.

CANCELLATIONS AND REFUNDS

Cancellations must be advised at least 14 days before the holiday. If payment has already been made a refund will be provided less an administration fee and any non-recoverable expenses incurred on behalf of the Tourist.

If the Tourist cancels after this time the invoice will still apply to cover all costs. The invoice will be reduced if any costs are recoverable.

Generally there is no refund for Day Tours, but if more than 14 days notice is provided and no additional costs have been incurred consideration may be given.



Holiday Explorers Photo Album



It's a strike!



Learning about emergency services



Cooking up a storm



Don't move! Holding an Eagle!



Watching for dolphins



Strawberry Picking. Yum!



Coffs Harbour Adventure



Playing the old timey piano



Catching a wave



Watching the cricket at Adelaide Oval



Ready for an ocean adventure



Slot Car Racing!



Supported by



Government of South Australia
Department of Human Services